

NORBERT BACSKO

411 Cleveland St #175, Clearwater, FL 33755
Cellular: (727) 254-3145 - E-mail: mrbacsko@gmail.com

RESUME

JOB OBJECTIVE

Professional Network Administrator, with specialized skills in Microsoft Windows and Apple Mac OSX products. Expert problem solving, helpdesk and support (administering, maintaining and troubleshooting) of 50+ users Windows 2K/2003 LAN/WAN network including providing support to end users on a variety of issues with proven skills providing 24/7 reliable computer network uptime. Assembly/rebuild, configure, repair, troubleshoot computers (PC and MAC), install/reload Operating System, software installation/upgrade or deployment.

PROFESSIONAL SKILLS

Operating Systems: MS DOS 6.22, Windows 3.x/9x/NT/2000/XP, Apple MAC OSX 10.5 (Leopard)
Server Technologies: MS 2K and 2003 Server, MS SQL Server, Active Directory
Networking Technologies: Understanding of basic networking concepts and technology, TCP/IP Networking
Productivity Tools: MS Word, Excel, Access, PowerPoint, Outlook, Open Office

SKILLS AND ABILITIES

- Can deal with lots of change
- Good analytical and on-the-spot problem solving skills - taking initiative to resolve problems
- Negotiates, troubleshoots, practical
- Finds resources to get a job done
- Ability to think in strategies and trends
- Honest and ethical personality
- Good communication skills
- Team player
- Strong computer skills and a short learning curve in new applications and systems
- Installation, troubleshooting, repair and maintenance of all PC & MAC based computers and related hardware

WORK EXPERIENCE SUMMARY

- Computer consulting, maintaining and troubleshooting computers
- System Administrator (50+ user) Windows 2K/2003 network
- Microsoft Software Sales and Support Engineer
- Web Coordinator
- ERP (Enterprise Resource Planning) System Implementation Consultant
- Software and Hardware Support Engineer
- Software and Hardware Retail Sales
- 15 years of experience in Information Technology

FORMAL EDUCATION

- 1994 - 96 *B.Sc. Marketing and Management*
University of Horticulture and Food Industry (Szeged, Hungary)
- 1991 - 94 *B.Sc. Mechanical Engineering*
University of Horticulture and Food Industry (Szeged, Hungary)

COURSES

2001 *UNIX AIX 4.1 and WINDOWS NT/2000 System Administrator Course*
Eurotrend Informatics Ltd. (Budapest, Hungary)

EMPLOYMENT

- 2006 - Present *Clearwater Computer HELP* (Clearwater, FL)
Computer Consulting (www.ClearwaterComputerHELP.com)
Position: Computer Consultant (Self employed)
Duties: Computer consulting, maintaining and troubleshooting computers (PC & MAC)
- 2003 - 2005 *United Merchant Services of California* (Glendale, CA)
Merchant Bank (www.umsbanking.com)
Position: MIS System Administrator
Duties: Administering, maintaining and troubleshooting a Windows 2K/2003 network (50+ users)
- 2000 - 2002 *Synergon Information Systems Plc* (Budapest, Hungary)
Leading Hungarian System Integrator (www.synergon.hu)
Position: Marketing Consultant, Web Coordinator
Duties: Managing corporate Internet/Intranet sites
- 1998 - 1999 *Synergon Information Systems Plc* (Budapest, Hungary)
Leading Hungarian System Integrator (www.synergon.hu)
Position: Junior ERP Consultant
Duties: Deploying Ross Renaissance Inventory Control and Manufacturing modules under the supervision of a senior ERP Consultant
- 1997 - 1998 *New Era Publications International* (Copenhagen, Denmark)
International Publishing House
Position: Typesetter
Duties: Typesetting 100% error-free pages using QuarkXpress
- 1996 - 1997 *Ingram Micro Hungary* (Szeged, Hungary)
Authorized Distributor of Novell, Microsoft, Lotus, Symantec, Cisco Systems and other industry-leading products (www.ingrammicro.hu)
Position: Microsoft Sales and Support Engineer
Duties: Sales and support of IT products, building new customer base, company representative at the 1996 Budapest Computer Fair
- 1994 - 1995 *Unicomp Computer Technologies Ltd* (Szekesfehervar, Hungary)
Information Networks Design and Implementation,
PC Hardware and Software Retailer (www.unicomp.hu)
Position: Software and Hardware Support Engineer
Duties: Assembling, installing, configuring and supporting computers

References available upon request